

# SMI CSR<sup>M</sup>

Centre for Social  
Responsibility in Mining



# Centre for Social Responsibility in Mining

## ADVANCING THE SOCIAL PERFORMANCE OF THE RESOURCES SECTOR

### WHO WE ARE

The Centre for Social Responsibility in Mining (CSR<sup>M</sup>) is a leading research centre, committed to improving the social performance of the resources industry globally.

We are part of the Sustainable Minerals Institute (SMI) at the University of Queensland, one of Australia's premier universities. SMI has a long track record of working to understand and apply the principles of sustainable development within the global resources industry.

At CSR<sup>M</sup>, our focus is on the social, economic and political challenges that occur when change is brought about by resource extraction and development.

We work with companies, communities and governments in mining regions all over the world to improve social performance and deliver better outcomes for companies and communities.

Since 2001, we've contributed significantly to industry change through our research, teaching and consulting. The bottom line: we help build capacity to manage change in more effective ways. This is our aim.

### WHAT MAKES US DIFFERENT?

#### **Our people, our approach.**

We are a multi-disciplinary group of anthropologists, sociologists, political scientists, economists, engineers, development, technical and natural resource specialists.

We have in-depth knowledge of the minerals industry, both at corporate and operational levels, built from years of practical experience and engagement.

Our multi-disciplinary team collaborates across practice areas to conduct rigorous, independent research within the University of Queensland's ethical framework; provide strategic or specialist advice; develop policy; and deliver world-leading education and training.

Our position within the University of Queensland, and our ability to link research and practice across several disciplines, sets us apart and adds unique value to the work we do.



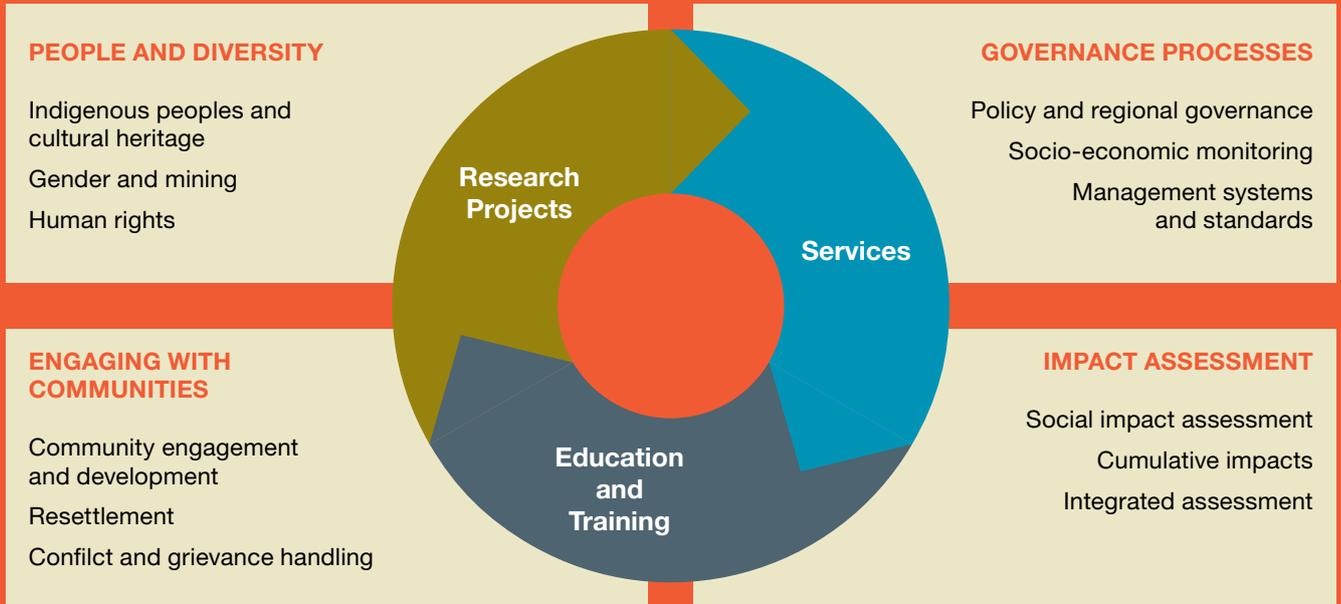
THE UNIVERSITY  
OF QUEENSLAND  
AUSTRALIA

# What we do

Our work spans a range of thematic areas, covering the interactions between resource projects, communities and other stakeholders.

Across these themes, we conduct quantitative and qualitative social research; provide services including framework

development and customised studies; and co-ordinate education and training activities. These three aspects continually reinforce each other, keeping CSRSM in contact with all stakeholders and at the forefront of developments.



# The bigger picture

We believe that effective collaboration is a key to achieving successful research outcomes.

Collaboration is at the heart of SMI's operations.

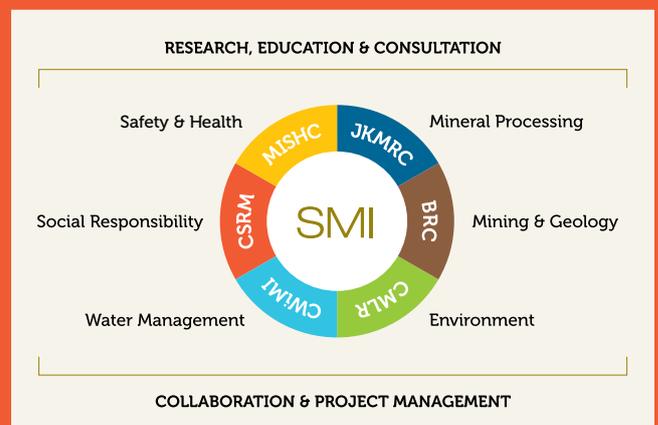
This means strong internal collaboration between SMI centres, research associations within the University of Queensland and external groups in Australia and overseas.

SMI's mission to be a world leader in providing knowledge-based solutions to the sustainability challenges of the global minerals industry relies on this collaboration.

With around 350 staff across six inter-related research centres and its commercialisation company JKTech, SMI has a global presence and is developing rapidly – integrating research disciplines, generating new ideas, engaging stakeholders and delivering relevant outcomes.

CSRSM contributes to the vision through its research and participation in SMI's key strategic initiatives, such as *NextMine*, an initiative which will see SMI focus its activity on developing integrated approaches for the minerals industry to progress further towards a position of sustainability.

## SMI CAPABILITIES





## Our partners

We collaborate with all partners in the resources industry.



We work with government and industry via Australian Research Council (ARC) Linkage projects, our collaborations with the Australian Coal Association Research Program (ACARP) and other peak industry bodies.

Our industry partners include some of the largest resources companies globally – Rio Tinto, BHP Billiton, Newmont Mining, Xstrata, Anglo American, BG Group and Vale.

We also work with small to medium-sized companies focused on improving their sustainability performance; and collaborate with international organisations, such as the International Council on Mining and Metals (ICMM), United Nations Development Programme (UNDP) and the World Bank, and NGOs and civil society organisations, including Oxfam and the Responsible Mining Initiative (Mongolia).

Working alongside is CSR's Advisory Board, with external representatives from industry, government, NGOs and the University of Queensland, helping to identify research opportunities, shape our strategy and provide feedback on the quality of our work.

See [www.csr.uq.edu.au](http://www.csr.uq.edu.au) for a comprehensive list of our partners.

# Working with us

Transparent, independent, constructive: Our core values and ethical criteria underpin everything we do. From informal, one-off projects, to long term partnerships and collaborations, we engage in the following ways:

## EMERGING RESEARCH

We also undertake exploratory research in emerging areas such as cumulative impacts, social risk and methodologies for assessing human rights. CSRSM operates at the forefront by investing in these key areas for future learning and discovery.

## MULTI-PARTNER RESEARCH COLLABORATIONS

Structured around specific research challenges, these collaborations involve partnerships with industry, other academic institutions and government.

## INDUSTRY RESEARCH PARTNERSHIPS

We team with organisations to work on programs over a number of years. These are formal partnerships tailored to the needs of organisations.

## RESEARCH CONSULTING

Generally short term; these can be specific projects (for example, a review of a company's community development fund or advice for government on policy development) or multi-party collaborations around a specific topic (for example, procurement from SMEs).

# Where we work

We undertake research, provide advice and deliver training throughout Australia, the Asia Pacific Region and other major mining regions across the globe.





# Education and Training Programs

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## SHARING KNOWLEDGE, BUILDING CAPACITY.

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At CSRSM, we have built an internationally recognised education and professional development program focussed on all stakeholders associated with resource projects. This activity is a key contribution to SMI's *NextWorkforce* initiative, providing education and professional development to train the next generation of the resources sector workforce.

Our activity also includes active participation in the formulation and delivery of an SMI-wide Graduate Certificate program in the Sustainable Development of Resources. The program is designed to develop an understanding of mining and minerals processing, sustainable development as it relates to the mining industry and provides research skills training in practical contexts.

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## POSTGRADUATE PROGRAM IN COMMUNITY RELATIONS (RESOURCES SECTOR)

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This innovative program was developed with the Minerals Council of Australia's support in 2008, with 50 community relations professionals graduating in the first three years. The courses draw upon expertise from CSRSM, other disciplines across the University of Queensland and the Australian National University's Research School of Asia and Pacific Studies.

Attracting students from Moranbah to Mongolia, the program caters for people working in and around resource projects in remote locations. Primarily delivered online, with an initial five day compulsory workshop, learning materials and assessment focus on the students' work environments.

International interest has resulted in students from PNG, Indonesia, Mongolia, Chile, USA, Canada, Trinidad and Tobago, Kazakhstan, Guinea and India amongst other places. A key benefit of the program is the ability to share experiences and form a network with community-focussed professionals from a wide range of companies and locations.

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## PROFESSIONAL DEVELOPMENT SHORT COURSES AND WORKSHOPS

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These programs are tailored to suit individual groups, from frontline community relations practitioners, to community representatives and industry executives, and are designed to build capacity across the industry.

Recent programs include:

- Community Relations workshop in Port Moresby, organised in conjunction with the PNG Chamber of Mines and Petroleum
- Capacity building program for the Cambodian Ministry of Industry Mines and Energy
- Community engagement training for the Community Relations Department, Newcrest Mining Lihir
- Multi-stakeholder training on Community Engagement in Mongolia

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## POSTGRADUATE RESEARCH OPPORTUNITIES

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CSRSM has an active program offering Research Higher Degree students the opportunity to undertake PhD and MPhil studies on a diverse range of projects. Current and past topics include negotiating agreements with Indigenous peoples, resettlement policies and practices, and experiences of community relations practitioners. We have hosted students from many countries including Brazil, Vietnam, Peru and the USA. A strong and diverse student community focussed on our research themes is a vital part of CSRSM.

## Sustainable Minerals Institute

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[www.csrmi.uq.edu.au](http://www.csrmi.uq.edu.au)

## OUR TEAM

We have over 30 staff, joined by postgraduate researchers working in relevant areas.

Contact us directly by phone or email, send a general enquiry to [csrmi@smi.uq.edu.au](mailto:csrmi@smi.uq.edu.au) or call (61) 7 3346 4003.

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